

Confidentiality

As a peer mediator, you must understand confidentiality and agree to practice it. Confidentiality means that what is said in the mediation room cannot be repeated without the permission of the person who said it. There are rules for confidentiality, and there are times when you cannot keep certain information confidential. Your teacher will go over these situations.

By serving as a peer mediator you are accepting a large responsibility. The students that come to you for mediation will need to trust you, and one thing that will help your clients trust you and the mediation process is the agreement of confidentiality.



The following mini role play may be used to help you understand what is meant by confidentiality.

Tom: Hi, Tyrone. I heard that you and Sylvia were in a mediation today. What was it all about?

Tyrone: Well, I can't tell you what we talked about because we agreed not to discuss what was said. We just talked about some stuff that's going on with Sylvia and me. It's not a big deal though. So, anyway, did you watch the game last night?