

EXHIBIT A  
STATEMENT OF WORK

**Part 1: Trauma Informed Practices Course Development**

**1:** Edit and reformat the handbook for each course (K-2, 3-5, MS, HS) for an online delivery. The handbooks will be segmented in a manner that corresponds with the online educational videos.

**2:** The segmented handbook resources will be distributed throughout the online video resources to improve accessibility and enhance the learner experience in Flamingo Learning.

**Part 2: Safer Smarter Schools and Trauma Informed Care: Course Maintenance**

**1:** Provide and maintain a customizable registration portal with extensible data collection variables. The portal will be capable of differentiating registrants into distinct user groups, thereby allowing permissioned access to Lauren's Kids trainings.

**2:** Provide and maintain, per user group, training catalogs that will allow administrators to define each group's ability to either directly enroll in or request access to trainings.

**3:** Provide tracking of user data from the registration portal, training catalog enrollments, and individual user progress/completion of trainings to be used in generating customized administrative reports.

**4:** Provide 24/7 access to an online support ticketing system through which technical assistance will be facilitated. Responses to support request will be acknowledged within 48 hours of receipt.

**5:** Host and maintain the following courses in a reliable training management system, such that access is available 24/7 by the users. The Lastinger Center will arrange for up to **100 user licenses** in this maintenance agreement. The system's architecture will provide a scalable environment capable of hosting thousands of concurrent users. This deliverable will be facilitated using the a Lastinger provided Training Management System Flamingo Learning.

- Trauma Informed Practices for K-2 Educators
- Trauma Informed Practices for 3-5th Educators
- Trauma Informed Practices for Middle School Educators
- Trauma Informed Practices for High School Educators
- Safer Smarter Kids: Beginning Teacher
- Safer Smarter Kids: Principal trainings

**6.** Additional licenses can be purchased at a rate of \$70 each.