

Contract Manager Leadership Program

Understanding the importance of constructive collaboration and collegial support to the improvement of program effectiveness, The Children's Trust has embarked on a substantive redesign of the process by which it contracts providers, evaluates their work, and provides support to improve their performance. These efforts have led the Trust to reconsider the knowledge base and skill set necessary for contract managers to provide job-embedded, facilitative supports to providers. Conversations began recently between the Trust and the University of Florida Lastinger Center for Learning to initiate a capacity-building effort to increase leadership skills and capacity among the Trust's contract managers. These discussions touched on two fronts: (1) codesigning and co-developing a leadership program that will prepare participants according to a research-based training process and (2) training a cohort of the Trust's contract managers.